

Academic Year 2018/2019

Tuition Fee*		G.C.S.E.		A-Level		Further Maths
INSTALMENT	DU E DATE	Yr 9/10	Yr 11**	A1 **	A2**	A3**
1 st	1 st lesson	£445	£495	£545	£595	£995
2 nd	11/11/18	£445	£495	£545	£595	£995
3 rd	03/02/19	£445	£495	£545	£595	£995

**The ideal time to join MATH'SCOOL is in Year 9/10; so we can ensure that everything is taught properly from the outset. New students joining the Year 11, AS or A2 course pay an additional £55 per instalment; we invariably need to spend extra time with them.

Location: Our classes are held at Quinton Hall School, Hindes Road, Harrow, HA1 3HX

For the 2018 academic year; **Year 9/10 & AS** classes are on **Sundays**, **Year 11 & A2** classes are on **Saturdays**

AM Session: 11:00-14:15, PM Session: 14:30-17:45. Average class size (after trial): 10 students

Terms and Conditions

- 1) The enrolment fee of £192 per annum, payable on application, covers the supply of worksheets, weekly tests, revision & review materials, exam papers, model answers and out-of-lesson support. This fee is refunded if (and only if) no place is available.
- 2) Tuition fees include tuition, marking & exam paper marking. Weekend Classes are comprised of 40 lessons (29-31 classroom lessons, approx. 2½-3 hours each and 8-12 web-based lessons).
- 3) **New students** (and GCSE students transferring to the AS course) get a 4-week trial period. Parents giving written notification (by post) within the trial period (i.e. at least 2 full days before the 4th lesson) that they wish to withdraw their child will receive a refund of the 1st tuition fee instalment. After the trial period, new students are committed to the course for the full academic year. Parents wishing to withdraw their child after the trial period will still be liable for any unpaid tuition fee instalments for the academic year. See below for further details.
- 4) **Continuing students** (and students who join after the start of the course) are committed to the course for the full academic year. Where a student has decided to drop maths (or change the level of study), after applying; we must be notified before 1st September. After that date, parents will still be liable for any unpaid tuition fees for the academic year. Continuing students are bound by the current terms and conditions.
- 5) *The Tuition Fee instalments listed above include a 15% prompt payment discount. Late payments are subject to the full fees. Non-payment within 14 days of the due date will result in termination of the student's place (the outstanding fees will still remain payable). Continued non-payment will result in additional fees (£25 per letter, £480 for our costs, plus any other costs should legal action be necessary to recover unpaid fees). Fees are non-refundable.
- 6) Photos/videos taken during the course might be used (alongside the student's name and exam-grade) to promote MATH'SCOOL. When logged into the Students Area, the student's name will be visible on our website, under 'students currently online'. There is no opt-out from either of these.
- 7) MATH'SCOOL reserves the right to remove a student from the course if the student's attendance, work effort or behaviour is considered unacceptable. In such cases, 75% of the remaining course fees will still be payable. No refund shall apply in respect of fees paid.
- 8) MATH'SCOOL cannot accept responsibility for students' personal possessions.
- 9) We reserve the right to withdraw or change our courses, subject to your statutory rights.



Our Terms and Conditions Explained

WHAT IF I CHANGE MY MIND AFTER I'VE APPLIED?

Provided you let us know in writing (*by post – recorded delivery is best*) before a place has been offered, then the enrolment fee will be refunded (*less £28 admin. cost*). However, once a place has been offered, the enrolment (and admin.) fees wouldn't be refundable.

Why? Well, imagine if parents were freely able to change their minds just before the start of term, then some *naughty* parents would hold places that they have scant intention of taking – other students might've been denied a place, or the class may no longer be viable. We don't want to cancel a whole class simply because a few parents have '*changed their minds*' at the last minute...

Please respect that it is very difficult to offer such meticulous courses and such small class sizes.

WILL I GET A FULL REFUND IF YOU CAN'T OFFER ME A PLACE?

You'll receive a *full refund* if there are no places left, or you can opt to stay on the list for the next year.

WHAT IF I'VE CHANGED MY COURSE OF STUDY DUE TO MY RESULTS?

A-level applicants need to achieve at least a grade B in the prerequisite GCSE exam. If that isn't the case, then inform us before 1st September and we'll cancel your place with no further fee payments due. Otherwise, blocking a place you can't take up means the tuition fees for the year will still be due.

WHAT IF MY CHILD'S LESSON IS TIMETABLED FOR A TIME THAT (S)HE CAN'T MAKE?

You can't pick between *Saturdays* and *Sundays* – the *day* of your child's class has already been set!

You can state a *preference* for the **AM Session: 11:00-14:15** or for the **PM Session: 14:30-17:45** when you apply – we'll try our best, but we don't *guarantee* to meet a *preference*.

Alternatively, you can specify that you *require* the *A.M. session* (or the *P.M. session*) – but be aware that selecting this option is likely to reduce your chance of being offered a place...

If you're offered a session that you've specifically excluded on your application form, you can reject the place and receive a *full refund*. Otherwise, no refund can be made – please accept the session given.

CAN I STILL HAVE A TRIAL PERIOD IF MY CHILD JOINS AFTER THE START OF THE COURSE?

New students (or GCSE students transferring to the AS course) that join *at the start of the course* get a 4-week *trial*. When a student joins *after the start of a course*, the tutor needs to spend extra **One-2-One** time helping the student catch up. It would be inappropriate to offer a *trial period* in that case.

Students returning to the second year of a course do not get a trial period and any student who has previously had a trial period refund cannot have another trial period.

WHAT IF MY CHILD IS ASKED TO LEAVE DURING THE TRIAL PERIOD?

The trial period is for you to decide if MATH'SCOOL's approach is right for your child – but it also allows us check that your child will flourish on the course. If we have asked your child to leave during the trial period, then we have done so only in the best interests of your child.

WHAT IF I DECIDE I WANT TO WITHDRAW MY CHILD DURING THE TRIAL PERIOD?

If the trial period applies, and your child has attended the first three lessons (and made reasonable attempts at the homework), but wishes to withdraw, then you must give us *written notification at least two full days before the 4th lesson*. In that case, your first tuition fee instalment will be refunded in full and you will have no further commitment to the course.

WHAT IF I DECIDE I WANT TO WITHDRAW MY CHILD AFTER THE TRIAL PERIOD?

During the *trial period*, we hold a reserve list of students that want a place. If you let us know in writing (*by post – use recorded delivery*) at least 2 full days before the 4th lesson, then we can invite someone from the reserve list to join the course. At that point, they can still be integrated onto the course. After that, students on the reserve list are advised to seek tuition elsewhere.

After the *trial period*, it becomes difficult and costly for us to integrate a new student onto the course. So, if a few students decided to leave later on in the course, then we might find the class was uneconomic to run and we'd have to cancel the whole class!

Of course, we'd never do that – which is why our terms and conditions state that, *after the trial period*, students are committed to the course for the rest of the academic year. Effectively, you are making a commitment to the rest of the class; and that allows us to run the class. *See?*

So, if you inform us that you want your child to leave on or after the 4th lesson, then no refund will be paid *and* the remaining tuition fee instalments for that academic year will still be due.

WHY IS THERE A 40% SUPPLEMENT WHEN A STUDENT JOINS AFTER THE TRIAL PERIOD?

When a student joins later in the course (*after the trial period*), the first fee instalment is calculated pro-rata, plus a 40% supplement to cover some **One-2-One** time with the tutor, to help the student catch up. In reality, since **One-2-One** tuition is much more expensive, this is often offered at a loss.

WHAT IF MY CHILD IS AWAY OR DOESN'T NEED TO ATTEND FOR PART OF THE COURSE?

Our courses don't allow for ad-hoc attendance. We have to run each class even if an individual student is unable to attend. In that case, [s]he can view the lesson online as well as get help and support with the homework. [S]he should attempt the homework, making full use of the help available; and then can ask the tutor for help with any difficulties [s]he had during the next lesson. However, no refund will be issued for failure to attend.

WHY CAN'T I OPT OUT FROM CLASS PHOTOS, VIDEOS OR THE 'STUDENTS ONLINE' DISPLAY?

We take photos of our classes, mainly to reminisce, but occasionally some of these are used to promote what we do; the testimony of our ex-students may well have influenced your decision to apply!

We list the exam results of our students as irrefutable evidence of the efficacy of our courses.

The display of '*students currently online*' at any given moment allows our students to see which of their class-mates are using the resources. It is administratively very difficult for a small organisation such as ours to have records of which students wish to be excluded from each of these, so for all of these reasons, there is no opt-out from these. We'd like our students should be proud be studying with us, and thereby willing to support us. If that doesn't apply to you, then please don't apply to us!

IS IT ALWAYS POSSIBLE TO STUDY FURTHER MATHS MODULES AT MATH'SCOOL?

The Further Maths class is aimed at students who've studied A2 maths with us; so have the depth of knowledge required for this level of study. **Non-MATH'SCOOL** students can apply, but there is no trial period for this course (*and there is no reduction for 'sitting out' a module*). A minimum of 4 students is required. If it isn't possible to run a class, preference for **One-2-One** slots will be given to our FM students.

WHAT IF YOU HAVE TO WITHDRAW ANY OF THE COURSES?

In 20-years of teaching, we've never had to do this. In fact, over those 20-years, we've cancelled just 1 lesson! Should it ever be necessary to withdraw a course, we'd issue a pro-rata refund of the tuition fees and we'd maintain your access to all of our online resources. However, we wouldn't pay any further compensation.

